

Using the InHealthCare App

- Once you have logged in using your provided log in details, you will then create your own 6 digit pin.
- On the app it will show a list of all your current residents.
- You will need to select the resident you wish to make the SBAR referral for.
- Once the resident has been selected, you are then given two choices- **Off boarding** (this is for when a resident no longer requires your service for whatever reason) and **Assessment** (This is to create the SBAR Referral).
- **You need to choose Assessment.**
- Choose whether you would like the referral to go to CHOC or the District nurses.
- When asked if you are able to complete the observations- **choose no**. Even if you are able to, it is always suggested to **choose no**. If you chooses yes, then all fields are then made mandatory and you cannot complete the referral without them.
- You will then be asked the reason for this. For example you could say “resident not complying” “Resident distressed” or simply put “NA”
- Enter carer’s name who is filling out the SBAR
- Give a brief description of what the problem is- this helps control and the clinicians when logging the case.



- **Definitions:**
- DNACPR- DNACPR stands for **do not attempt cardiopulmonary resuscitation**. DNACPR is sometimes called DNAR (do not attempt resuscitation) or DNR (do not resuscitate) but they all refer to the same thing
- EHCP- **Education and Health Care Plan**, is a document which sets out the education, healthcare and social care needs of a child or young person for whom extra support is needed in school. It was formerly known as a 'statement of special educational needs'
- ADVANCED DIRECTIVE- An advance directive is a written document or set of documents that is used to express your health care wishes when you are no longer able to personally communicate those wishes.
- EOL- **End of Life**

- Insert the observations (If able too) these are marked as Optional.
- **An answer is needed for Summary of concerns and Recommendation**
- Once the SBAR is complete, select SUBMIT
- Now that the SBAR has been sent you are not able to make another referral for that resident until it has been processed by CHOC.
- The Care/Residential home will receive a phone call once the referral has been processed to inform that a message has been sent to the InHealthCare App. (This is to inform that the referral has been received by CHoC)
- On the app, it will now say 'Message from call handler' for that resident.
- You will have to select the message from Call Handler and click 'Submit'
- The next step is waiting for a phone call from the Clinician or District Nurse to phone with advice or to inform you of their planned visit.

